

# SOCIETY CENTERED DESIGN

André Gehrmann

**HEY!**







**AMAZON ALEXA**



**GOOGLE HOME**



## AMAZON ALEXA

1. Reacts to “Alexa, do this or that!”



## GOOGLE HOME

1. Reacts to “Hey Google, do this or that!” or “OK, Google, do this or that!”



## AMAZON ALEXA

1. Reacts to “Alexa, do this or that!”
2. Alexa is a female first name and directly relates to a woman



## GOOGLE HOME

1. Reacts to “Hey Google, do this or that!” or “OK, Google, do this or that!”
2. The name is related to a company not a human being





# SOCIETY CENTERED DESIGN



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**AGENDA**

# AGENDA

- User centered design (is a lot like eating cheeseburgers)
- Society centered design
- The facebook test
- The goal is also the end
- Bring it into the real world: The spy who loved me
- You're sexy and you should know it
- Grand finale: Spider-Man

# USER CENTERED DESIGN

... means we're putting the user with his/her personal needs, motivation, beliefs, pains and gains in the center of our design process. At any time.

# SOCIETY CENTERED DESIGN

When creating a feature/product we're not just thinking about the single user, but also about the society we're releasing that feature into. We're giving more weight to the long term consequences of an implementation as to short term fulfillment of a desire.

***“When you create something that you will  
(personally) use and believe makes the user’s  
life better, you’re facilitating a healthful  
habit”***

Nir Eyal, author of "Hooked"

**1**

**THE  
FACEBOOK  
TEST**



# 1. THE FACEBOOK TEST

What would happen if 2 billion people use that feature/product? What kind of behaviour could be the result?

**2**

**THE GOAL  
IS ALSO  
THE END**

## **2. THE GOAL IS ALSO THE END**

Always define the goal you want a user to achieve with your feature/service/product... and keep it like that!

# THE GOAL OF INSTAGRAM

Sharing and exploring updates and inspirational posts from people/artists/animals I follow.

# THE GOAL OF A CALCULATOR

Solving an equation I can't do on my own... or I'm just too lazy to do it on my own. **And that's it!**

**3**

**BRING IT  
INTO THE  
REAL WORLD**

# THE SPY WHO LOVED ME

A badtime story

**BUT  
WHAT'S  
NEXT?**



**YOU'RE SEXY**

**AND YOU SHOULD KNOW IT**

***“With great power comes  
great responsibility.”***

Uncle Ben, Spider-Man

# THANKS!



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